

Data Protection Privacy Notice for Vendors and Suppliers

This Privacy Notice (the "Notice") describes how Pakistan Mobile Communications Limited (Jazz) collects, uses and shares the personal data you provide to us and the information we collect in the course of operating our business.

In this Notice when we refer to Jazz or "we"/"us"/"our" we mean Pakistan Mobile Communications Limited, with its registered address at 1-A Kohistan Road, F-8 Markaz in Islamabad, Pakistan, and all our subsidiaries. You can find contact details on our website at <https://www.jazz.com.pk>.

In this Notice we may also refer to VEON and when we do so, we mean VEON Ltd. with its registered address at Claude Debussylaan 88, 1082 MD in Amsterdam, the Netherlands. You can find contact details on VEON's website at <https://www.veon.com/get-in-touch>.

We may revise this Notice at any time and this page will always reflect the current version.

This Notice describes:

- **The Data That We Collect and Where We Get It From**
- **How We Use the Information We Collect**
- **Grounds For Using Your Information**
- **How We Share Information with Third Parties**
- **Keeping Your Information and Information Security**
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The Data That We Collect and Where We Get It From

"Personal data" or "personal information" is any information that can be used to identify you or that we can link to you and which we have in our possession or control.

We will collect and process the following personal data about you:

- We will process personal information that you give to us in the context of our (pre-)contractual relationship, such as your full name, title, (business) contact details (e.g. company telephone number), your business email address, employment details (e.g. position) and other information relevant to our contractual relationship.
- When you contact us with queries or respond to our communications the personal information you provide may include your full name, title, (business) contact details, your business email address and content, date and time of your email correspondence and information about your employer or your business.
- If we collect or receive your personal information in the context of our (pre-)contractual relationship, we might also receive information from third parties and others such as regulators and authorities. That information could include your name, contact details, employment details and other information relevant to our contractual relationship.

Risk Screening: We may process the abovementioned personal data together with further information (especially date of birth) about you and other people related to your employer or business (such as executives or Ultimate Beneficial Owners) when conducting so-called risk screenings for certain (potential) business partners. Due to our business, we are obliged to do so under legal or regulatory obligations (AML and KYC regulations). In individual cases, we also rely on our legitimate interests. Before conducting a risk screening based on our legitimate interests, we carry out a case-by-case proportionality assessment, i.e. a balancing of our legitimate interests with the rights and freedoms of the (potentially) affected data subjects.

When carrying out risk screenings, we only process the personal data necessary for this purpose. However, such risk screenings of, for example, international databases and sanctions lists, may contain additional personal information about you and other people related to your employer or business which we do not have received from you so far. This personal information may be submitted to us by third parties (see below).

We have taken appropriate precautions through technical and organisational measures to ensure data security and observe the principles of data protection law, in particular that of data minimisation.

How We Use the Information We Collect

We collect your personal information for the following purposes and may do the following with your personal information:

1. for the performance of a contract and the services we receive from you;
2. to comply with legal and regulatory obligations that we have to discharge;
3. use it to establish, exercise or defend our legal rights or for the purpose of legal proceedings;
4. use it for our legitimate business interests, such as undertaking business research and analysis, including understanding our contractual relationships and the administration of our business, which may include conducting risk screenings of, for example, international databases and sanctions lists;
5. use it to look into any complaints or queries you may have; and
6. use it to prevent and respond to actual or potential fraud or illegal activities.

Grounds For Using Your Personal Information

Subject to applicable law and the purpose for which we collect your information, we rely on one or more of the following legal grounds to process your personal information, namely:

- **Consent** – we may (but usually do not) need your consent to use your personal information. You can withdraw your consent by contacting us (see below).
- **Performance of a contract** – we may need to collect and use your personal information to enter into a contract with you or to perform our obligations under a contract with you.
- **Legitimate interest** – we may use your personal information for our legitimate interests, some examples of which are given above.
- **Compliance with law or regulation** – we may use your personal information as necessary to comply with applicable law/regulation.
- **Purposes of collection** – we may use your personal information for the purposes described in this Notice or any other purposes of which we have otherwise notified you.

How We Share Information with Third Parties

We may also share your personal information outside Jazz. This may include:

- third party agents/suppliers or contractors of either Jazz or VEON, bound by obligations of confidentiality, in connection with the processing of your personal information for the purposes described in this Policy. This may include, but is not limited to, IT and communications service providers;
- third parties which we use to comply with our AML and KYC obligations. These vendors use advanced screening engines that maintain access to regularly updated databases of Politically Exposed Persons, national Watch Lists and Black Lists, sanctions lists and adverse media profiles; and
- to the extent required by law, regulation or court order. Furthermore, we are under a duty to disclose your personal information in order to comply with these legal obligations.

Your personal information may be transferred to locations outside Pakistan for the purposes described above. Where we transfer your personal information outside of the originating jurisdiction, we will ensure that it is protected and transferred in a manner consistent with legal requirements applicable to the information.

The law may permit us to otherwise transfer your personal information internationally or outside another relevant location (e.g. the location in which your personal information was collected). In all cases, however, any transfer of your personal information will be compliant with applicable data protection law.

You can obtain more details of the protection given to your personal information when it is transferred outside of the originating jurisdiction (including a sample copy of the model contractual clauses) by contacting us using the details set out below.

Keeping Your Information and Information Security

How long we hold your personal information for will vary, the period of each type of data being determined by our internal policies and will depend principally on:

- the purpose for which we are using your personal information – we will need to keep the information for as long as is necessary for the relevant purpose; and
- legal obligations – laws or regulation may set a minimum period for which we have to keep your personal information.

We will ensure that the personal information that we hold is subject to appropriate security measures.

Your Choices and Rights

You have a number of legal rights in relation to the personal information that we hold about you and you can exercise your rights by contacting us using the details set out below.

These rights include:

- obtaining information regarding the processing of your personal information and access to the personal information which we hold about you (please note that there may be circumstances in which we are entitled to refuse requests for access to copies of personal information. In particular, information that is subject to legal professional privilege will not be disclosed other than to our client and as authorised by our client);
- requesting that we correct your personal information if it is inaccurate or incomplete;
- requesting that we erase your personal information in certain circumstances. Please note that there may be circumstances where you ask us to erase your personal information but we are legally entitled to retain it;
- objecting to, and requesting that we restrict, our processing of your personal information in certain circumstances. Again, there may be circumstances where you object to, or ask us to restrict, our processing of your personal information but we are legally entitled to refuse that request;
- in some circumstances, receiving some personal information in a structured, commonly used and machine-readable format and/or requesting that we transmit that information to a third party where this is technically feasible. Please note that this right only applies to personal information which you have provided to us;
- withdrawing your consent, although in certain circumstances it may be lawful for us to continue processing without your consent if we have another lawful reason (other than consent) for doing so; and

- lodging a complaint with the relevant data protection authority, if you think that any of your rights have been infringed by us.

Contact Us

If you would like further information on the collection, use, disclosure, transfer or processing of your personal information or the exercise of any of the rights listed above, please contact us via <https://jazz.com.pk/help/contact-us>